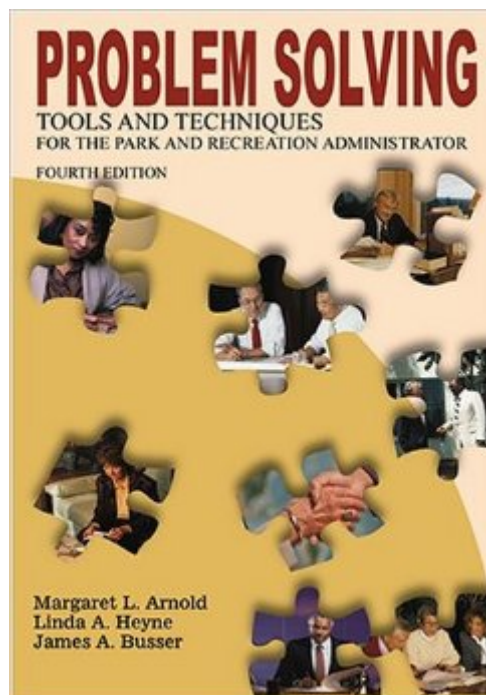


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# Problem Solving Tools And Techniques For The Park And Recreation Administrator



## Synopsis

Problem Solving Tools and Techniques purpose is to provide guidelines to park and recreation personnel in developing a systematic and creative approach to problems and issues. In this fourth edition, the authors bridge a serious gap by providing a basic process through which individuals can learn specific knowledge and functional skills of human relations. The authors process of problem solving is an innovative and practical approach to meeting the needs of students and park/recreation practitioners. The majority of the case studies are new, representing a wide array of current problems. All cases are drawn from actual situations. This book is suitable for staff development, in-service training, recreation and park boards as well as a wide variety of social and educational institutions.

## Book Information

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## Customer Reviews

Now in an updated fourth edition, Problem Solving Tools And Techniques For The Park And Recreation Administrator by co-authors Margaret L. Arnold, Linda A. Heyne, and James A. Busser, is a no-nonsense guide to standard problem solving methodologies, especially with relation to the needs of park and recreation administrators. Individual chapters address such techniques and factors as case study methods, the role of organizational culture and climate, how to facilitate creative thinking, brainstorming, focus groups, making decision trees, how to mediate conflict resolution, and much more. A thorough, methodical, step-by-step interpersonal resource, focusing on basic logical approaches that can be directly applied to far more than parks and recreation

administration, though the specific examples given focus upon that field.

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